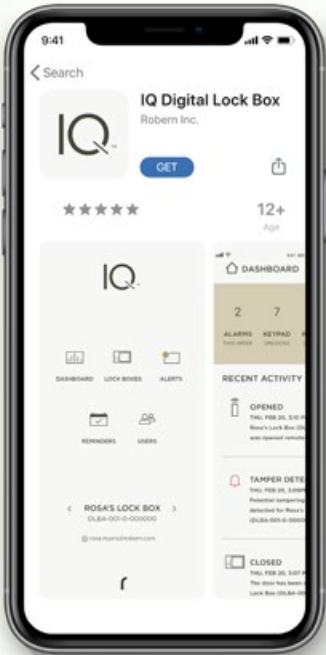




## IQ™ DIGITAL LOCK BOX USER SET UP GUIDE



### DEFAULT ACCESS CODE



### CONFIRM YOUR LOCK BOX CONNECTIVITY:

#### CONNECTED MODE

In Connected Mode, the lock box is connected to Wi-Fi, and data will be securely transmitted to the cloud. You will be able to unlock your digital lock box remotely and receive real-time alerts, reminders, and reports through the smartphone app. If the Wi-Fi signal is lost or out of range, the digital lock box will securely default to Offline Mode.

#### OFFLINE MODE

In Offline Mode, the lock box is not connected to Wi-Fi, and will not send real-time alerts to your cell phone, but events will still be recorded and stored locally. When the lock box is back online, data will be transmitted to the cloud, and any stored notifications will be sent. While in Offline Mode, the digital lock box can still be opened via secure access code or physical lock and key. If tampered with, the digital lock box light and alarm will still operate.

### BATTERIES REQUIRED


Four (4) AA Alkaline batteries are required to operate the digital lock box.

- DO NOT use rechargeable batteries
- DO NOT mix old and new batteries
- DO NOT mix alkaline and standard carbon-zinc batteries

# IQ™ DIGITAL LOCK BOX USER SET UP GUIDE

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1

Locate the key, unlock the digital lock box, and install the AA batteries (NOT INCLUDED). Check that the battery status LED  is **green** and steady before proceeding.

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2

Download the Robern IQ smartphone app from the App Store or Google Play and follow the step-by-step instructions in the app.



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3

Change the default access code of the digital lock box. To set your secure access code, follow these steps:

- 1 With the digital lock box door open, press and hold the ENT button until the digital lock box beeps.
- 2 Enter any 4 to 8 digit access code, then press ENT. The digital lock box will beep, and the status LED will flash **yellow 3 times** and then stay lit.
- 3 Re-enter the same combination and then press ENT to confirm the new access code. If the combination is accepted, the digital lock box will beep and the status LED will flash **green 3 times**, otherwise, the LED will flash **red 3 times**, and you must close the digital lock box door and repeat the process.



NEW ACCESS CODE (4-8 DIGITS)

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4

In tamper detection mode, the digital lock box will sound an alarm when it has been jostled or shaken. If connected to Wi-Fi, an alert will also be received via the smartphone app. Follow these instructions to enable tamper detection.

With the digital lock box door open, press the “0” key for 5 seconds until the digital lock box beeps. Tamper detection mode can be turned on or off by pressing and holding the “0” key for 5 seconds.



YOUR ACCESS CODE AGAIN

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**robern.**

If you have any questions, please visit [robern.com/IQ](https://robern.com/IQ) or call Customer Service at +1 (800) 877-2376